

Do you have a complaint against the Food Stamp Program?

The Department of
Social Services
must respond to any
Food Stamp Program
complaint filed by:

- Participants
- Potential participants, or
- Other concerned individuals or groups concerning complaints regarding processing standards and service to participants and potential participants.

To file a
Food Stamp Program complaint,
contact your local DSS office.
If the local DSS office cannot help you,
call toll free
1-800-768-5700.

This does not include complaints
alleging discrimination on the basis of
race, sex, age, religious creed,
national origin, political beliefs, or handicap.
If you have this type of complaint call
1-800-311-7220
to file a civil rights complaint.

Any complaint about your
Food Stamp benefits that can be resolved
through a fair hearing will be processed as
such. To request a fair hearing, call
1-800-311-7220 or
1-800-311-7219 (TTY).
The Department of Social Services will record
all complaints and their disposition.